Logging in to CERNER

We recommend Internet Explorer (IE) on Windows and Safari browsers on Mac platform. Chrome and Firefox may work but require additional settings/configuration.

If you do not have Citrix Receiver installed, you will need to do that first. Go to [http://www.citrix.com/go/receiver.html](http://www.citrix.com/go/receiver.html) and follow the instructions for your operating system.

1. HOW DO I LOG-IN TO CERNER DOMAIN?

Easiest access to remember is the [www.venturafamilymed.org](http://www.venturafamilymed.org) residency website. From main page, click on “Links” drop down menu, then “Cerner” with computers on the VCMC network, and “Remote Access” from home computers (non-county network, even if home laptop is on the County WiFi)

(Note: make sure domain is HCA)
Note: On Mac if you do not get a login screen and see a little Lego block, click "Allow and Remember"
2. HOW DO I ACCESS 3M, Meditech or PACS SYSTEM

Logging in from VCMC network

http://hca-apps

If you have icons for 3M, Meditech or PACS setup on your County computers you can continue using them.

Logging in from home (non-county network) (or from home laptop on County WiFi)

IMPORTANT: If you have not set up “Checkpoint VPN” on your device, you MUST call the Helpdesk (805 677-5119) during regular business hours and allow 10-15 minutes of time to allow them to gain access to your computer and set up Checkpoint VPN. Otherwise you cannot gain access to PACS, Meditech or 3M remotely.

If Checkpoint VPN has already been installed on your home device, do the following:

1. Log in to Checkpoint VPN
2. Open a new web browser window with the web address http://hca-apps.hca.co.ventura.ca.us (in case the link does not work try http://157.145.60.96)
3. Log in to your application