Cerner Hints for Laptops and Mobile Devices

1. Stay Connected to Cerner Longer

To avoid having to login to Cerner multiple times during your day, try the following changes.

   a. On Mac Laptop

      i) Adjust System Preferences

Go to System Preferences under the Apple menu:

Go to Energy Saver:
Extend the length before Computer sleep. What to choose is a balance between battery life and having to sign back in after leaving your computer. I have it set for 20 minutes and it works well for me, but if you do longer procedures and exams you, you may want a bit longer. Never is probably not a good idea unless you keep your computer plugged in.

Display sleep should not interrupt your Cerner connection, you can set it to whatever you prefer.

Select “Wake for network access”.

ii) Install a Free App

Install the Amphetamine app below. It sits in your menu bar and you can tell it to override your sleep settings for any amount of time you desire, then your Mac will go back to the original settings. This works great for clinic because you can set it to not go to sleep for 3-4 hours. For people who do inpatient/call, you may want to do both the System Preferences and the app because telling your mac not to go to sleep for 12 hours is probably not good for battery life.


b. On a Windows Device

iii) Stay Connected to WiFi While Asleep (Surface)
iv) Install an App

"Caffeine for Receiver" can keep Citrix connections active without timing out for an entire day (you'll need to set a screen-saver or display sleep password so that you can secure your workspace when you step away to the exam room)

http://andrewmorgan.ie/2012/07/caffeine-for-citrix-receiver/

c. On an iOS device

There is a setting to not allow the iPad to go to sleep while connected in a Receiver session. Follow the instructions here:

2. Place Your Dock at the Side

Having the dock on the side is very helpful to prevent unnecessary scrolling while using the Workflow pages.

a. On a Mac

Reset the location of your dock by going to System Preferences, then selecting Dock
Select Left or Right as you prefer

b. On a Windows Device
3. Select a Trackpad Action for Right-Click (Mac)
Right clicking is a common action in Cerner, you can use your trackpad to right-click by going to System Preferences and selecting Trackpad

Select your preferred option for Secondary click
4. Cerner Settings that You May Want to Try

a. Use Split Screen on a Smaller Laptop

The split screen view for the Workflow pages is a great way to be able to review the chart and document at the same time. To use the split screen without changing the settings, you will need a screen resolution of at least 1280 x 1024 to use the split screen without changing the zoom. If your device has a lower screen resolution, you CAN use this feature (if you have good, young eyes!)

Look for the icon on the free text components to start the split screen view:

Subjective/History of Present Illness

[Image of split screen view]

If it is there, click on it to launch the split screen view:

If you do not see the icon, make the text on your screen smaller. 75% usually works well.

[Image of text magnification]

Then try the above steps again.
5. **Keep the Upper Toolbar to 1 or 2 Lines**

Sometimes each portion of the upper toolbar is on a separate line. This increases scrolling and is a waste of space. You can drag each section of the toolbar on to the same line by clicking on the 3 vertical dots on the left side of that section and dragging the section to a different location:

Any hidden items you can view and select by clicking on the down arrow icon: